

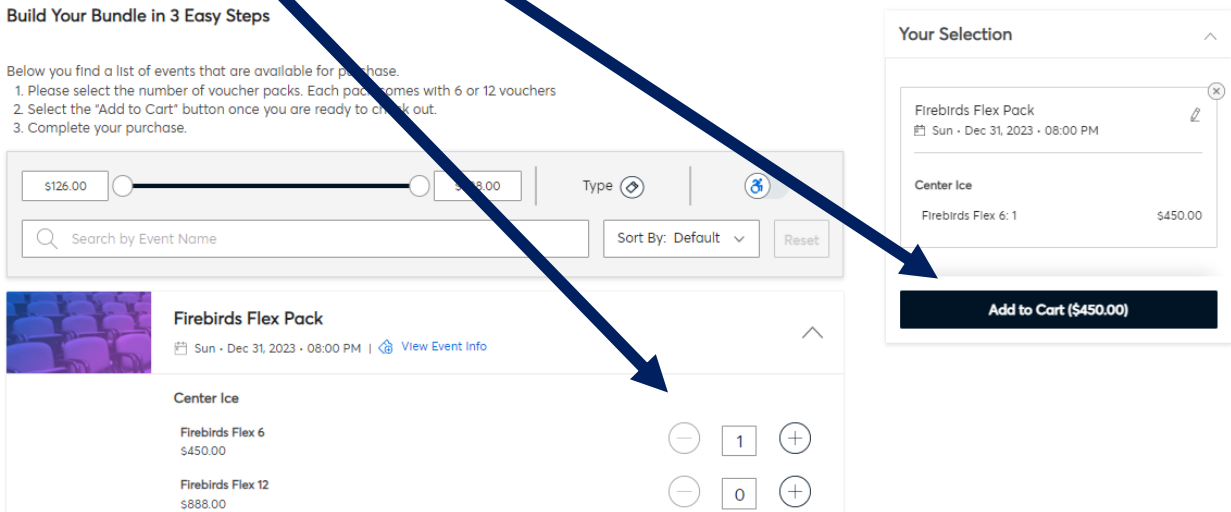
STEP 1: To Buy Please Visit: am.ticketmaster.com/firebirds/firebirdsflex

STEP 2: Select the number of flex vouchers you would like to purchase. Flex vouchers can only be purchased in one price category. (ie. Upper Attack Turn or Lower Attack Turn). Select add to cart when finished.

Build Your Bundle in 3 Easy Steps

Below you find a list of events that are available for purchase.

1. Please select the number of voucher packs. Each pack comes with 6 or 12 vouchers
2. Select the "Add to Cart" button once you are ready to check out.
3. Complete your purchase.



Your Selection

Firebirds Flex Pack
Sun · Dec 31, 2023 · 08:00 PM




Center Ice
Firebirds Flex 6: 1 \$450.00

Add to Cart (\$450.00)

STEP 3: Once the desired number of vouchers are in your cart select '**CHECKOUT**'.

Shopping Cart

Review the items added in your shopping cart below and proceed to checkout in order to confirm them.

Item Details	Seat Details	Ticket Type	Item Price x Qty	Item Total	
 Firebirds Flex Pack Sun · Dec 31, 2023 · 08:00 PM	Section AR1 Row GA4 Seat 1-6	Firebirds Flex 6	\$45.00 x 6	\$270.00	 

ⓘ The prices you see here are exclusive of taxes. Fees and Shipping costs will be calculated once you are in the checkout step.

[Log Out](#) [Checkout](#)

STEP 4: If you don't have a Firebirds Ticket account, you will be prompted to create one.

STEP 5: Complete the checkout steps, select your desired payment option, and submit your order. *You will have 8 minutes to complete this process. We will release the reserved item if not purchased within this time.

Complete the checkout steps and submit your payment

Below are the steps you will need to complete in order to submit your payment. On the right rail, your summary will automatically update based on the options you select under each step. Once you complete each step, click "Submit".

07:33

Delivery & Shipping ✓

Firebirds Flex Pack: **Add To Acct** ▼
Add To Account


Payments

Payment Options

Pay In Full

Payment Method

Card

 **No cards added yet**
Click to Add New Card to add a card to complete your purchase

[+ Add New Card](#)

[Add / Edit Payment Method](#)

Order Summary \$273.00 ⌵


Ticket Subtotal	\$270.00
Delivery	\$0.00
Additional Service Charges	\$3.00
Total Amount Due:	\$273.00

I accept the [Terms and Conditions](#)

[Pay Today - \\$273.00](#)

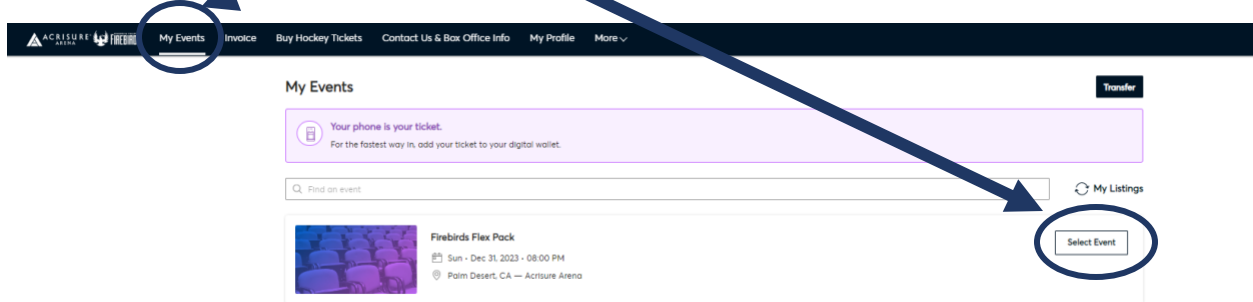
Cart items

1 Items Summary \$270.00

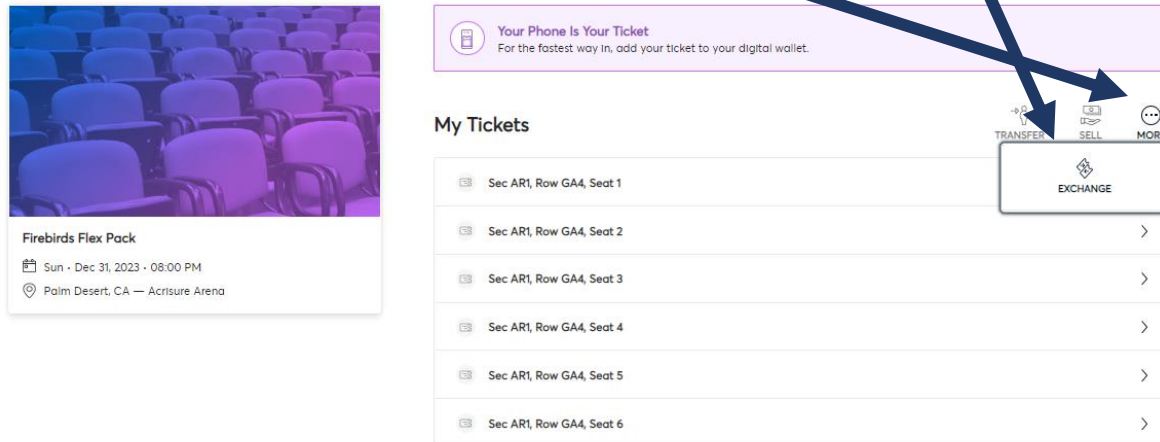
 Firebirds Flex Pack 🗑️	
Section AR1, Row GA4, Seat 1-6	
\$270.00	
Total Value	\$270.00

TO EXCHANGE YOUR VOUCHERS FOR GAME TICKETS

STEP 1: You can view your Flex Tickets under 'My Events'. To begin the exchange process **'SELECT EVENT'**



STEP 2: Click on the 'More' button (next to Sell) and click on 'Exchange' (Note: Flex vouchers cannot be transferred or sold until they have been converted to a game)



STEP 3: Select the number of vouchers you'd like to redeem and click **'CONTINUE'**



Firebirds Flex Pack
Sun - Dec 31, 2023 - 08:00 PM
Palm Desert, CA — Acrisure Arena

Exchange Tickets

Select the tickets for this event that you would like to exchange. Once selected, click Next to view the available events

Selected (2 of 6)

Sec AR1, Row GA4, Seat 1

Sec AR1, Row GA4, Seat 2

Sec AR1, Row GA4, Seat 3

Sec AR1, Row GA4, Seat 4

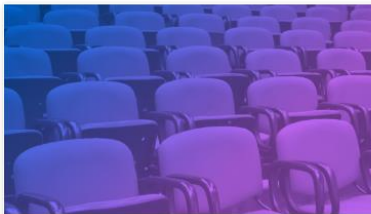
Sec AR1, Row GA4, Seat 5

Sec AR1, Row GA4, Seat 6

Cancel

Continue

STEP 4: Select the game you'd like to exchange your vouchers for.



Firebirds Flex Pack
Sun - Dec 31, 2023 - 08:00 PM
Palm Desert, CA — Acrisure Arena

TICKETS SELECTED FOR EXCHANGE

EDIT

- Sec AR1, Row GA4, Seat 1
- Sec AR1, Row GA4, Seat 2

Exchange Tickets

Listed below are the events you are eligible to exchange into. Select the event to continue to select your seats. To edit the tickets you are exchanging, click Edit.

Available Events

Sort By: Event Date



Coachella Valley Firebirds vs. Tucson Roadrunners

Select Event

Sun - Dec 18, 2022 - 06:00 PM
Palm Desert, CA — Acrisure Arena



Coachella Valley Firebirds vs. Tucson Roadrunners

Select Event

Tue - Dec 20, 2022 - 07:00 PM
Palm Desert, CA — Acrisure Arena



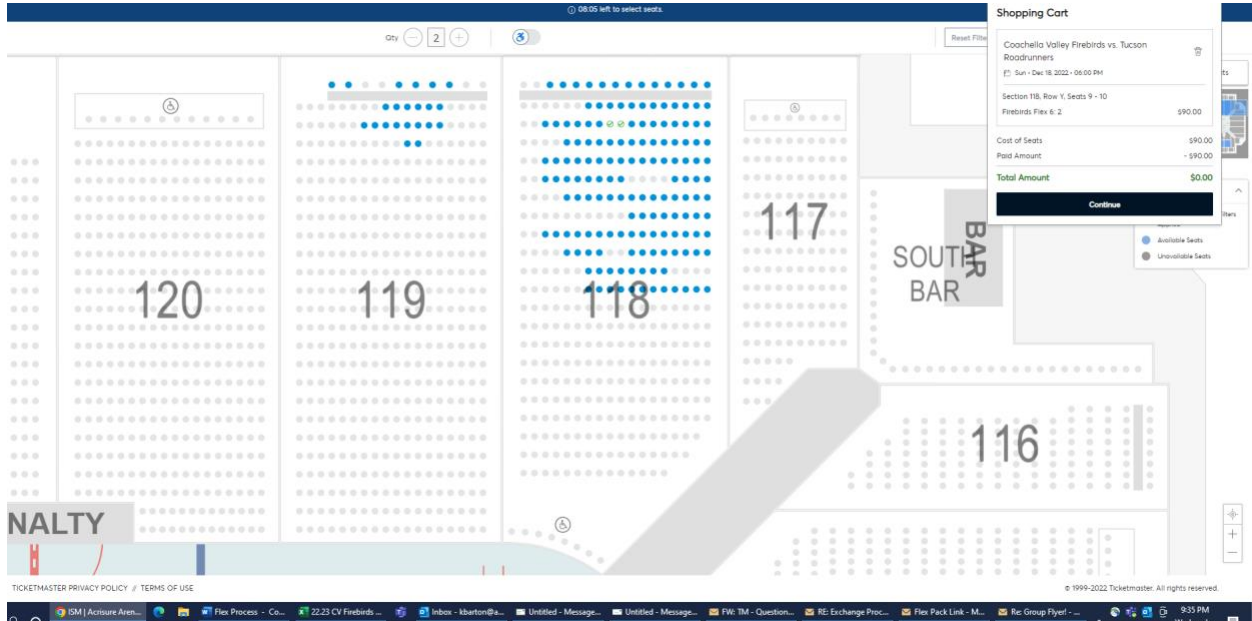
CV Firebirds vs. Henderson Silver Knights

Select Event

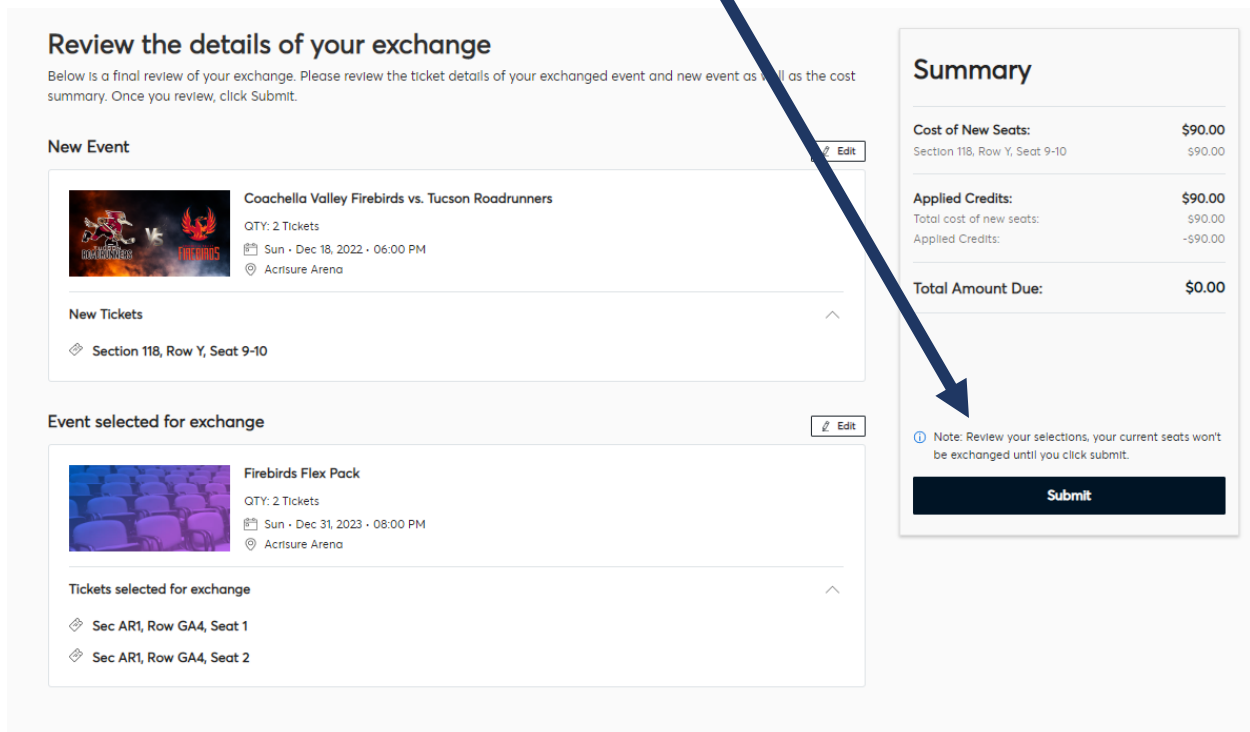
Fri - Dec 23, 2022 - 07:00 PM
Palm Desert, CA — Acrisure Arena

STEP 5: Wait for the seats to load.

STEP 6: Select the seats you would like and click **'CONTINUE'**



STEP 7: Review exchange details and hit **'SUBMIT'**.



STEP 8: Complete the checkout and place your order. Tickets to the game will now be visible under **'My Events'**.

My Events Invoice Buy Hockey Tickets Contact Us & Box Office Info My Profile More

Complete the checkout steps and submit your payment

07:12

Below are the steps you will need to complete in order to submit your payment. On the right rail, your summary will automatically update based on the options you select under each step. Once you complete each step, click "Submit".

Delivery & Shipping ✓

Coachella Valley Firebirds vs. Tucson Roadrunners: **Add To Acct**
Add To Account

Payments ✓

Payment Not Required
Since your balance is \$0, you do not need to select a Payment Option or Payment Method. Click Submit below to complete your order.

Order Summary \$0.00 ^


Ticket Subtotal \$0.00
Delivery \$0.00
Total Amount Due: \$0.00

I accept the [Terms and Conditions](#)

Place Order

Cart items

1 Items Summary \$0.00

 Coachella Valley Firebirds vs. Tucson Roadrunners
Section 118, Row Y, Seat 9-10
\$0.00

Total Value \$0.00

YOU'RE ALL SET

YOU HAVE SUCCESSFULLY EXCHANGED YOUR TICKETS!

Thank you for your support!

HAVE QUESTIONS OR NEED ASSISTANCE?

Call a Firebirds representative at 760-835-8778 or email us at cvinfo@cvfirebirds.com